



EMPOWER SERVICES

Streamlined Revenue Cycle Management Leads to Efficiency & Improved Patient Care

Empower is an organization dedicated to assisting companies with one of their most valuable assets – their workforce. Empower leverages decades of experience to consult with leading agencies on best practices in the healthcare industry and prides itself on its collaborative, detailed, and creative approaches. The team's passion for helping companies reach their highest potential and stay innovative and relevant in an ever-changing economy is demonstrated daily.



IMMEDIATE IMPACT



77% DECREASE IN BILLING ERRORS*



65% FASTER IN PAYING FACILITIES*



ENHANCED PATIENT CARE
CAPABILITIES

✓ PROBLEM

With patients in multiple cities and states, efficiently billing for Room & Board was an increasing challenge. Remarkable Hospice was struggling to track and invoice for services in a way that didn't require extensive time and manual work. The team needed to streamline their financial workflow and free up resources to focus on their priority for Remarkable patient care.

✓ WORKAROUND

The Empower team partnered with Remarkable Hospice to improve and automate the billing process. After thoroughly evaluating Remarkable's processes, Empower implemented a custom plan to address specific challenges including inaccurate billing, a delayed revenue cycle, and data/processing inefficiencies.

These enhancements led to quick, measurable impacts on Remarkable Hospice's revenue cycle management.

✓ RESULTS

With this time-saving adjustment, Remarkable Hospice was able to see an immediate improvement. The team's new efficiencies and processes reduced billing errors by 77% and sped up their days to pay facilities by 65%*. This has allowed Remarkable Hospice to save additional resources in workforce time/client relations and revenue recovery, and focus more on Remarkable patient care.

Since then, Remarkable Hospice's satisfaction with the immediate return on investment led the team to upgrade to Empower's highest-tier service package to continue adding value and enhancing all areas of the business.

*Results based on data from one year

GET EMPOWERED: empowersvc.com/contact-cs

MEET OUR PARTNER

As an organization with decades of experience providing hospice and bereavement and grief support to communities across Texas and Georgia, Remarkable Hospice is a leader in patient care. In fact, their primary focus is delivering holistic and compassionate care for patients and supporting patient families during a time it's needed most.

This commitment to care and service prompted the Remarkable Hospice team to reach out to Empower Services for help with their revenue management cycle, which was interfering with the resources they preferred to dedicate to patients and families.

"We are experts in caring for patients with complex illnesses, and we're often recognized by our peers for our compassion and empathy. Remarkable care — it's our specialty."



HOME HEALTH & HOSPICE CONSULTING SERVICES

to Empower Your Business

- › REVENUE CYCLE MANAGEMENT
- › CUSTOMIZED BUSINESS INTELLIGENCE AUTOMATION AND REPORTING
- › FLEET MANAGEMENT
- › CENSUS GROWTH
- › LICENSURE & COMPLIANCE
- › HR & EMPLOYEE RELATIONS SUPPORT
- › AND MUCH MORE

CONTACT US

Let Empower Services help you get back to the reason you're in business.

Contact us today to get started:

empowersvc.com/contact-cs

Your business is our business.

